



## May 2022 ~ Resource #380501

## **Improving Heart Failure Care**

Last modified June 2023

The toolbox below contains strategies, tips, and resources to help you care for your heart failure (HF) patients and prevent hospital readmissions.

\*\*Information may differ from product labeling. Canadian HF guideline recommendations included if significantly different from US.\*\*

Goal	Suggested Strategies or Resources		
Review the principles of heart failure management.	<ul> <li>See our charts, Heart Failure Treatment at a Glance and Acute Heart Failure: FAQs.</li> <li>HF treatment includes meds, education to facilitate self-care, avoidance of excess sodium, and exercise (i.e., regular physical activity or cardiac rehab).¹</li> <li>HF is further divided into the following categories: <ul> <li>HFrEF: EF ≤40% or "HF with reduced ejection fraction" (previously called "systolic HF").¹</li> <li>HFpEF: EF ≥50% or "HF with preserved ejection fraction" (previously called "diastolic HF").¹</li> <li>HFmEF: EF 41% to 49% or "HF with mildly reduced ejection fraction".¹ (Canada: "mid-range ejection fraction"¹¹)</li> </ul> </li> </ul>		
Get patients with reduced ejection fraction (HFrEF) on the right meds at the right dose.	<ul> <li>Use evidence-based meds to reduce morbidity and mortality in patients with HFrEF.¹ First-line agents include:         <ul> <li>Entresto (sacubitril/valsartan) (For newly diagnosed patients, or alternative for patients already on an ACEI or ARB).¹</li> <li>ACEI or ARB (As an alternative to sacubitril/valsartan, at an evidence-based dose [e.g., lisinopril 20 mg once daily].¹)</li> <li>Beta-blocker (Bisoprolol, metoprolol succinate [not tartrate], or carvedilol at an evidence-based dose [e.g., metoprolol succinate 200 mg once daily].¹</li> <li>Aldosterone antagonist (eplerenone or spironolactone¹)</li> <li>SGLT2 inhibitor (e.g., dapagliflozin, empagliflozin, sotagliflozin).¹ Use our chart, Diabetes Medications:</li></ul></li></ul>		

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What are some tips for safely optimizing HFrEF meds in patients with reduced kidney function?	<ul> <li>Tips for initiating and titrating therapy. Also see "Safety Flags," below.         <ul> <li>e GFR 30 to 60 mL/min/1.73m²: start with a low-dose beta-blocker, SGLT2 inhibitor, and low-dose ARNI (or ACEI or ARB).<sup>14</sup></li> <li>e After one to two weeks, if SBP &gt;100 mm Hg, eGFR &gt;30 mL/min/1.73m², and potassium &lt;5 mEq (mmol)/L, try adding an aldosterone antagonist.<sup>20</sup></li> <li>e After one to two more weeks, if there is no symptomatic hypotension, start to uptitrate the beta-blocker (if heart rate &gt;60/min) and/or ARNI (or ACEI or ARB) (if serum creatinine has increased &lt;50% [and is ≤2.5 mg/dL (221 umol/L)] and potassium is &lt;5.5 mEq [mmol]/L).<sup>14,20</sup></li> <li>e GFR 15 to 30 mL/min/1.73 m²: start with a low-dose beta-blocker; dapagliflozin, empagliflozin, or sotagliflozin (if eGFR ≥20 mL/min/1.73 m²; and low-dose ACEI.<sup>14,20</sup></li> <li>e After two to three weeks, if there is no symptomatic hypotension, start to uptitrate the beta-blocker (if heart rate &gt;60/min) and/or ACEI (if serum creatinine has increased &lt;50% [and is ≤2.5 mg/dL (221 umol/L)] and potassium is &lt;5.5 mEq [mmol]/L).<sup>14,20</sup></li> <li>e GFR &lt;15 mL/min/1.73m²: start with low-dose beta-blocker, low-dose ACEI (if tolerated), or hydralazine/isosorbide dinitrate.<sup>14,20</sup></li> <li>e After two to three weeks, if there is no symptomatic hypotension, start to uptitrate the beta-blocker (if heart rate &gt;60/min) and/or ACEI (if serum creatinine has increased &lt;50% [and is ≤2.5 mg/dL (221 umol/L)] and potassium is &lt;5.5 mEq (mmol)/L). <sup>14,20</sup></li> <li>e Safety Flags:</li> <li>Patients being started/uptitrated on ARNI (or ARB or ACEI): If serum creatinine increases to 1.5-2x baseline (but is ≤3.5 mg/dL (309.4 umol/L), and potassium remains ≤5.5 mEq (mmol)/L, and eGFR remains ≥20 mL/min/1.73m², consider eutring the dose in half.<sup>20</sup> If serum creatinine increases to 1.5-2x baseline (but is ≤3.5 mg/dL (309.4 umol/L), or eGFR has fallen to &lt;20 mL/min/1.73m²,</li></ul></li></ul>			

Goal	Suggested Strategies or Resources		
Treat heart failure patients with preserved ejection fraction (HFpEF).	<ul> <li>HFpEF is treated with disease-modifying pharmacotherapy, diuresis (for symptoms), and management of comorbidities that can worsen HFpEF (e.g., hypertension, A Fib, CAD, type 2 diabetes, obesity, chronic kidney disease, COPD). 26,27</li> <li>Use disease-modifying pharmacotherapy to reduce HF hospitalization: 36</li> <li>SGLT2 inhibitor.</li> <li>Evidence of benefit for dapagliflozin, empagliflozin, and sotagliflozin (less evidence)(US). 9,28</li> <li>Dapagliflozin and empagliflozin prevent HF hospitalization in about 1 in 35 patients with HFpEF over ~2 years [Evidence level A-1]. 32</li> <li>Sotagliflozin started before or shortly after HF discharge prevented repeat HF hospitalization in about 1 in 6 patients with diabetes over ~9 months, but few patients in the study had HFpEF [Evidence level A-1]. 31</li> <li>Use for all HFpEF patients, unless contraindicated. 36</li> <li>Sacubitril/valsartan (Entresto).</li> <li>Evidence of benefit in certain subgroups (females, patients with EF 45% to 57%, or recent HF hospitalization) with elevated BNP, potassium ≤5.2 mEq (mmol)/L, and eGFR ≥30 mL/min/1.73 m² [Evidence Level B-1]. 1230</li> <li>Consider for all females, and for males with EF &lt;55 to 60%, 36</li> <li>Use may be limited by cost and hypotension (SBP &lt;100 mmHg; 15.8% vs 10.8% with valsartan alone). 12</li> <li>Mineralocorticoid receptor antagonist.</li> <li>Evidence of benefit for spironolactone in patients a subgroup of patients enrolled in North America with EF ≥45%, elevated BNP or HF admission within one year, serum creatinine &lt;2.5 mg/dL (221 umol/L), potassium &lt;5 mEq (mmol)/L, and eGFR ≥30 mL/min/1.73 m² [Evidence level B-1]. 83</li> <li>Consider for all females, and for males with EF &lt;55 to 60%, 36 Also consider for diuresis in all HFpEF patients. 40</li> <li>Consider eplerenone in the event of gynecomastia. 56</li> <li>Reserve an ARB for patients who cannot take sacubitril/valsartan. 56</li> <li>Reserve an ARB for patients who c</li></ul>		

Goal	Suggested Strategies or Resources			
Avoid meds that may worsen heart failure.	• Many meds can adversely affect patients with HF. Mechanisms by which meds may aggravate HF include: fluid retention, negative inotropic effects, interactions with HF meds, and arrhythmias that may increase morbidity and mortality in HF. Meds that can cause cardiomyopathy can also adversely affect patients with HF. <sup>1</sup> Meds with the above effects are not necessarily contraindicated in HF; however, use them with caution and informed clinical decision-making.			
	• The most relevant and commonly encountered meds that have the potential for harm for patients with HF include calcium channel blockers, antiarrhythmic agents, NSAIDs, and type 2 diabetes meds (thiazolidinediones and dipeptidyl peptidase-4 [DPP-4] inhibitors). <sup>1</sup>			
	<ul> <li>Generally, avoid NSAIDs and some diabetes meds (e.g., alogliptin, saxagliptin, pioglitazone) in patients with HF.<sup>1</sup> For more on diabetes meds and HF, see our chart, <i>Diabetes Medications: Cardiovascular and Kidney Impact</i>.</li> <li>In patients with HFrEF: avoid most calcium channel blockers (e.g., diltiazem, verapamil) due to their negative inotropic effects.<sup>1,23,24</sup> Amlodipine does not significantly reduce contractility and may be considered if blood pressure is not adequately controlled despite optimized HF meds.<sup>1,24</sup> Calcium channel blockers may be used in patients with preserved ejection fraction (HFpEF).<sup>1,26</sup></li> </ul>			
	O Most antiarrhythmic have negative inotropic effects, and some have proarrhythmic effects, and should be avoided. <sup>25</sup> Dronedarone should be avoided in HF. <sup>1</sup> Avoid flecainide, propafenone, and sotalol in patients with left ventricular dysfunction. <sup>1,25</sup> Disopyramide may also be inappropriate. <sup>23,25</sup>			
	• Watch for and warn patients about sodium and/or caffeine content of meds (e.g., parenteral antibiotics, effervescent tablets, OTC meds).			
	<ul> <li>There are many supplements and natural products that have the potential to adversely affect patients with HF. For example, St. John's wort may interact with meds used in HF patients (e.g., digoxin, eplerenone).<sup>22</sup></li> <li>Note that the American College of Cardiology recommends against use of supplements to treat HF.<sup>1</sup></li> <li>Question patients with HF about supplements, herbals, and natural products they may be taking.</li> </ul>			
Screen for medication-related problems.	<ul> <li>Review the med list at transitions of care¹ and other points of contact. Get our Worksheet for Med Review to use as a guide to help you prevent, identify, and resolve med-related problems, such as unnecessary meds, ineffective therapy, need for additional med, side effects, and nonadherence.</li> <li>Communicate with appropriate colleagues (e.g., prescriber, pharmacist) when problems are identified.</li> <li>Providing comprehensive med reviews yearly for eligible US patients on Medicare Part D and Advantage Plans improves Star ratings.⁴</li> </ul>			
Educate patients about heart failure and their heart failure meds.	<ul> <li>Explain what each med does.</li> <li>Cover common side effects and what to do about them.</li> <li>For patient information on HF meds click on the "How is Heart Failure Treated" link on the Heart Failure Society of America's "Heart Failure Facts &amp; Information" page at https://hfsa.org/patient-hub/heart-failure-facts-information.</li> <li>Get the American Heart Association's What is Heart Failure? for an overview and animation of HF at https://www.heart.org/en/health-topics/heart-failure/what-is-heart-failure#.W0ZGZfZFxPY.</li> </ul>			

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	• Get the University of Ottawa HF Institute's <i>Heart Failure</i> guide at https://www.ottawaheart.ca/document/heart-failure-guide-patients-and-families.		
Use strategies to improve med adherence.	<ul> <li>Medication adherence apps can be found in our chart, <i>Medication Adherence Apps</i>.</li> <li>If med cost is a barrier to adherence, US subscribers can get help from our chart, <i>Guide for Helping Patients Afford their Medications</i>. It provides cost-saving tips and a list of programs and other helpful resources to recommend to patients.</li> <li>Minimize the number of meds a patient must take. Use combination products when appropriate.</li> <li>Use visual aids such as pill cards to show the med regimen. Go to http://www.ahrq.gov/patients-consumers/diagnosis-treatment/treatments/pillcard/index.html to find out how to create a pill card.</li> <li>Suggest patients use pill boxes, alarms, and calendars.</li> <li>Teach patients to relate pill-taking to daily activities such as morning coffee, meals, bedtime, etc.</li> <li>Enlist help from family, friends, or community services.</li> <li>Get our toolbox, <i>Medication Adherence Strategies</i>, for more practical tips and resources.</li> <li>US pharmacists will be interested in our chart, <i>The Basics of Med Sync</i>. Med Sync can improve med adherence, which in turn can improve Medicare Part D Star Ratings (adherence to renin angiotensin system antagonists is a quality measure for Medicare Part D Star Ratings<sup>4</sup>).</li> </ul>		
Educate patients about diet, exercise, and other lifestyle changes. <i>Continued</i> Diet, exercise, and lifestyle changes, continued	<ul> <li>Advise smoking cessation.<sup>13</sup> Use our toolbox, <i>Smoking Cessation, Helping Patients Who Use Tobacco</i>.</li> <li>Instruct on sodium restriction to reduce congestive symptoms.<sup>1</sup> Advise limiting processed foods, rinsing canned food to remove salt, buying fresh or "no added salt" food, and cutting back on frozen dinners.<sup>6</sup> Discourage use of salt substitutes due to hyperkalemia risk. Rely on herbs and spices for flavors instead.<sup>6</sup> <ul> <li>Remind patients to look at serving sizes and the amount of sodium (salt) in the ingredients section on food labels.<sup>6</sup> Patients may eat more than one serving at a time.</li> </ul> </li> <li>Encourage physical activity to improve functional status.<sup>1</sup> Consider cardiac rehab.<sup>1</sup></li> <li>Get the American Heart Association's <i>Lifestyle Changes for Heart Failure</i> for information on diet, physical activity, and more at http://www.heart.org/HEARTORG/Conditions/HeartFailure/PreventionTreatmentofHeartFailure/Lifestyle-Changesfor-Heart-Failure_UCM_306341_Article.jsp.</li> <li>Get the American Heart Association's <i>How to Reduce Sodium</i> at https://www.heart.org/en/healthy-living/healthy-eating/eatsmart/sodium/how-to-reduce-sodium.</li> <li>Get the Ted Rogers Centre for Heart Research <i>Exercise and Heart Failure</i> at http://tedrogersheartfunction.ca/healthy-living/exercise-and-heart-failure/.</li> </ul>		
Motivate patients.	Use motivational interviewing to create change.  Patients can read <i>Heart Failure Personal Stories</i> on the American Heart Association's website: https://www.heart.org/en/health-topics/heart-failure/heart-failure-personal-stories.		

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Empower patients for self-care.	<ul> <li>Ensure patients have a scale at home to monitor for fluid weight gain (e.g., weigh themselves daily).</li> <li>Explain risks and benefits of meds. Use decision aids, which help patients reach a risk/benefit decision by answering treatment-specific questions, such as those available for ARNI from the Colorado Program for Patient Centered Decisions (https://patientdecisionaid.org/heart-failure-medication-arni/).</li> <li>Get the American Heart Association's <i>Healthier Living With Heart Failure: Managing Symptoms and Reducing Risk</i> free interactive workbook at http://ahaheartfailure.ksw-gtg.com/publication/?i=461880.</li> <li>Give patients the American Heart Association's "Discussion Guide" and "Questions to Ask Your Doctor" to help them make the most out of their appointments (https://www.heart.org/en/health-topics/heart-failure).</li> <li>Direct patients to online education modules, podcasts, and webinars from the Heart Failure Society of America at https://hfsa.org/patient-hub/patient-tools.</li> </ul>			
Help patients identify when to seek care.	<ul> <li>Get the American Heart Association's <i>Physical Changes to Report</i> at https://www.heart.org/en/health-topics/heart-failure/living-with-heart-failure-and-managing-advanced-hf/physical-changes-to-report-for-heart-failure.</li> <li>Help patients track symptoms using the American Heart Association's Self-Check Plan detailing green, yellow, and red zones for action at https://www.heart.org/-/media/files/health-topics/heart-failure/hf-symptom-tracker.pdf (Available in Spanish at https://www.heart.org/-/media/files/health-topics/heart-failure/hf-symptoms-self-check-plan-spanish.pdf?la=en.)</li> </ul>			
Reduce hospital readmissions and emergency department visits.	<ul> <li>One in four HF patients is readmitted within 30 days. Major causes are med nonadherence, poor understanding of the treatment plan or signs of exacerbation, and poor follow-up.<sup>3</sup></li> <li>Get the discharge summary. Call the discharging prescriber if it is unavailable or anything is unclear. <ul> <li>Identify labs pending at discharge that need follow-up.</li> </ul> </li> <li>Transitional care prevents one emergency department visit for every nine patients, and one readmission for every 52 HF patients.<sup>3</sup> Consider combining interventions for the most benefit (e.g., telephone follow-up plus clinic visit).<sup>3</sup></li> <li>Our toolbox, <i>Reducing Hospital Readmissions</i>, provides other strategies and resources to help you keep "frequent fliers" grounded, with a focus on pharmacotherapy. It includes information on billing for transitional care management services.</li> <li>Our <i>Transitions of Care Checklist</i> can be used at admission, at transfer between units, before discharge, and at the patient's first post-admission outpatient visit to help keep patients on track with their meds and out of the hospital.</li> </ul>			

Goal Suggested Strategies or Resources				
Monitor for changes in heart failure status.	Post hospital discharge, follow-up (telemedicine or in-person) within seven days to optimize care and reduce risk of			
Ensure vaccination against respiratory illness.	<ul> <li>Annual influenza vaccine. See our Flu Vaccines chart. (US subscribers) (Canadian subscribers)</li> <li>Pneumonia vaccine. US subscribers can use our algorithm, Pneumococcal Vaccination in Adults, to select the recommended pneumococcal vaccine (including timing of doses) in patients who should be vaccinated. Canadian subscribers can use our chart, Pneumococcal Vaccination in Adults: Who Gets What and When?</li> <li>COVID-19 Vaccine. See our resources, COVID 19 Vaccines, for which COVID-19 vaccine to give and appropriate timing. Our FAQ, Communicating About COVID-19 Vaccination, answers common questions you or your patients may have about COVID-19 vaccination and includes talking points to dispel misconceptions.</li> </ul>			
Learn about quality measures and get related resources.	<ul> <li>Learn how the American Heart Association's <i>Target: HF</i> program can help improve the quality of care and reduce readmission rates at https://www.heart.org/en/professional/quality-improvement/target-heart-failure.</li> <li>The American Heart Association's <i>Get with the Guidelines – Heart Failure Clinical Tools Library</i> is available at https://www.heart.org/en/professional/quality-improvement/get-with-the-guidelines/get-with-the-guidelines-heart-failure/get-with-the-guidelines-hf-clinical-tools-library.</li> </ul>			

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	• US pharmacists can get our toolbox, <i>Quality Measures for Pharmacies</i> .	
Use appropriate	In the US:	
care management codes when billing.	<ul> <li>Chronic care management (CCM) codes are divided into two categories: CCM and Complex CCM. Requirements for use of these codes can be found at https://www.cms.gov/outreach-and-education/medicare-learning-network-mln/mlnproducts/downloads/chroniccaremanagement.pdf.</li> <li>Transitional care management information can be found at https://www.cms.gov/Outreach-and-Education/Medicare-</li> </ul>	
	Learning-Network-MLN/MLNProducts/Downloads/Transitional-Care-Management-Services-Fact-Sheet-ICN908628.pdf.	

**Abbreviations**: ACEI = angiotensin-converting enzyme inhibitor; A Fib = atrial fibrillation; ARB = angiotensin receptor blocker; ARNI=angiotensin receptor-neprilysin inhibitor; BNP = brain natriuretic peptide; BP = blood pressure; CAD = coronary artery disease; COPD = chronic obstructive pulmonary disease; EF = ejection fraction; eGFR = estimated glomerular filtrate rate; HF = heart failure; MI = myocardial infarction; RAAS = renin-angiotensin-aldosterone system; SBP = systolic blood pressure; SGLT2 = sodium glucose cotransporter 2

Users of this resource are cautioned to use their own professional judgment and consult any other necessary or appropriate sources prior to making clinical judgments based on the content of this document. Our editors have researched the information with input from experts, government agencies, and national organizations. Information and internet links in this article were current as of the date of publication.

## Levels of Evidence

In accordance with our goal of providing Evidence-Based information, we are citing the **LEVEL OF EVIDENCE** for the clinical recommendations we publish.

Level	Definition		Study Quality
A	Good-quality patient-oriented evidence.*	1.	High-quality randomized controlled trial (RCT) Systematic review (SR)/Meta-analysis of RCTs with consistent findings
		3.	All-or-none study
В	Inconsistent or limited-quality patient-oriented evidence.*	1. 2. 3. 4.	Lower-quality RCT SR/Meta-analysis with low-quality clinical trials or of studies with inconsistent findings Cohort study Case control study
C	Consensus; usual practice; expert opinion; disease-oriented evidence (e.g., physiologic or surrogate endpoints); case series for studies of diagnosis, treatment, prevention, or screening.		

\*Outcomes that matter to patients (e.g., morbidity, mortality, symptom improvement, quality of life).

[Adapted from Ebell MH, Siwek J, Weiss BD, et al. Strength of Recommendation Taxonomy (SORT): a patient-centered approach to grading evidence in the medical literature. *Am Fam Physician* 2004;69:548-56. https://www.aafp.org/afp/2004/0201/p548.pdf.]

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